



MULGRAVE MACHINE WORKS LIMITED
CUSTOM MANUFACTURING
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RE: Quality Policy

Mulgrave Machine Works Limited, based in Mulgrave, Nova Scotia Canada is committed to providing high quality manufacturing services to meet or exceed the needs and requirements of our clients while in compliance with the requirements of ISO 9001 and the company.

Systems and processes, which are designed to deliver value to our clients while preventing deficiencies, are put in place by the organization with the understanding that quality means:

1. Conformance to agreed customer or client requirements.
2. Compliance to company policies, procedure, work practices and standards.
3. Compliance with all applicable regulatory or statutory laws and regulations.

A Quality Management System based on ISO 9001, controlled and managed by the organization will promote and maintain product and service quality, as well as facilitate continual improvement within each process.

The responsibility for quality of product or service rests with each and every employee of the organization as well as service providers or external clients. All employees shall be familiar with and be responsible for the application of this policy as well as company procedure, work practices and standards.

Sean Reid
President, CEO